

## **Rules and regulations Strandpark De Zeeuwse Kust**

Entering Strandpark de Zeeuwse Kust means fully accepting and respecting these rules and regulations. The staff is authorised. They observe these rules and regulations and have the right to report any violations.

### **ACCESS**

- Guests are admitted to the park after registering their personal details and their vehicle's license plate number at the reception.
- This is a family park and is intended for families with children up to +/- 14 years of age.
- People who join later and who are not part of the reservation must give notice of their arrival and departure dates. They pay €7,50 p.p.p.n. and tourist tax.
- For organisational reasons, the staff will decide which camping pitch or accommodation will be allocated. It is not allowed to change camping pitches on one's own initiative. Of course, it is possible to indicate your preference. You can make a preference booking and guarantee your pitch for €15,00.

### **PAYMENTS**

- Strandpark de Zeeuwse Kust only accepts payments during the opening hours of the main building.
- Payments can be made in cash, by bank card or Credit Card (Visa or Master Card).
- A down payment is required to confirm the reservation. The down payment is 50% of the total amount.
- Prices do not include tourist tax. Children under the age of three are exempt.
- Prices are calculated dynamically. Calculation of the price is based on the information provided by you. Strandpark de Zeeuwse Kust is not liable for any errors or omissions. The final amount will be calculated when the account is settled.
- Strandpark de Zeeuwse Kust operates under RECRON conditions.

### **ARRIVAL AND DEPARTURE: CAMPING PITCH**

Check-in is possible from 01:00 pm.

- By entering your vehicle's license plate number online, one can drive straight to the pitch. You will then be checked-in automatically.
- You have until 12:00 pm on your departure day to vacate the pitch. Of course, you may park in the general parking lot and use the facilities for the rest of the day. If you vacate later than 12:00 pm, we will charge you for one extra night.
- Each pitch has a parking space for one car (the car must be parked on your pitch). Any other cars can be parked in the general parking lot.
- The minimum stay in the low season is one night, and in July and August it is seven nights.

### **ARRIVAL AND DEPARTURE: HOLIDAY RENTALS**

- Check-in is possible from 03:00 pm.
- The chalet is equipped with kitchen utensils, duvets, pillows, sheets and towels for the number of persons booked. Dish cloths, cleaning cloths, garbage bags and toilet paper are not supplied. The inventory and interior must be used with care; the guest will be charged for damage, broken or missing items if this is not reported to the reception within one hour after arrival.
- Check-out is possible until 10:00 am. If you vacate later without notifying the reception, extra costs will be charged.
- The accommodation must be left sweep clean. If this is not the case or damage is found, the €115,00 deposit will be retained. Should the cost of the damage be higher, you will receive an invoice afterwards.
- Each accommodation has a parking space for one car. Any other cars can be parked in the general parking lot.

- The minimum stay in low season is two nights, and in July and August it is seven nights.

#### ARRIVAL AND DEPARTURE: HOTEL

- Check-in is possible from 02:00 pm.
- The room is equipped with kitchen utensils, duvets, pillows, sheets and towels for the number of persons booked. Dish cloths, cleaning cloths, garbage bags and toilet paper are also provided. The inventory and interior must be used with care; the guest will be charged for damage, broken or missing items if this is not reported to the reception within one hour after arrival.
- Check-out is possible until 11:00 am. If you vacate later without notifying the reception, extra costs will be charged.
- The accommodation must be left sweep clean.
- Each accommodation has a parking space for one car. The parking space has the same number as the assigned hotel room. Any other cars can be parked in the general parking lot.

#### VISITORS (without overnight stay)

- Visiting hours are from 08:00 am to 08:00 pm.
- The car must be parked in the general car park at the front of the park.
- Visitors can buy an access pass for the swimming pool which costs €7,50 per day.
- The staff may decide to refuse you access to the park.

#### CARS AND MOTOR VEHICLES

- All transport must drive at walking speed.
- The car must be parked on the pitch or in the car park of the accommodation.
- It is forbidden to drive/ride around between 11:00 pm and 07:00 am.
- Each accommodation has at least one parking space.

#### SWIMMING POOL

- The swimming pool is open daily from 8:00 am to 08:00 pm.
- Access to the swimming pool is granted using facial recognition. The photos should be uploaded online.
- Children under the age of 12 must always be accompanied by an adult.
- Any temporary closure of the swimming pool and facilities for technical reasons or force majeure cannot lead to a claim for compensation of any form.
- The water heating (up to 30°C) depends, among other things, on the weather temperature.
- The staff bears no responsibility in the event of misuse of the slide.
- The staff is authorised to remove anyone from the swimming pool, who does not abide by the rules or who, in their opinion, causes hinder for a period of time determined by the staff.
- Respect the rules as indicated at the entrance to the pool.

#### PETS

- Pets are allowed on all pitches.
- Pets are not allowed in all chalets.
- Pets are only allowed on the ground floor of the hotel.
- A maximum of 2 pets are allowed per accommodation.
- Pets are allowed only after the staff has given permission. Therefore, their presence must always be stated at the time of booking.
- Dogs must always be kept on a leash throughout the whole park.
- The owner is obliged to walk the dog outside of the park. Strandpark De Zeeuwse Kust has a dog-walking area.
- The owner is fully liable for any damage caused by their animal to third parties or the park's facilities.
- Pets are not allowed in the playgrounds and swimming pool.

- In accordance with the municipal law, only leashed animals are allowed on the beaches.
- During their stay with an animal, owners are obliged to respect all hygiene standards. Accidents can happen, but clean them up, please!
- The owner must always carry the vaccination documents.

## ENVIRONMENT

We care about the environment. You too can contribute by separating your waste. Our recycling areas are located at the places indicated on the map.

- Organic waste: green container (only for pruning)
- Household waste: black container (only in closed refuse sacks)
- Paper and cardboard: blue container
- Glass: yellow container

It is not permitted to place large, bulky waste such as garden chairs and parasols at the recycling area. You must dispose of these yourself. Depositing grass or dirt in the ditches is not allowed.

## GENERAL CONDITIONS

- It is strictly forbidden to:
  - smoke in the holiday rentals, sanitary facilities and public buildings throughout the entire park.
  - damage plants and trees in the park
  - light fires, with the exception of the barbecue
  - leave burning candles or open flames unattended
  - keep any kind of fuel or flammable material
  - dig holes or trenches
  - dispose of waste and pour oil or hot and liquid substances onto the site
  - waste water
  - string lines at human height or other hazardous installations, which might prevent free passage.
- Only cords or cables that comply with the applicable standards may be used for power connections. Only a single cable may be used for the connection. Guests are responsible for any defects of the material used.
- Chemical toilets must be emptied in the designated area.
- The dishwashers in the sanitary building may be used free of charge.
- In the event of malfunctions or inefficiency in the chalet or on the pitch, repairs will be carried out by a technician according to availability.
- Guests must not be disturbed by activities, electrical equipment and/or noise at any time of the day.
- After 11:00 pm, it must be quiet in the park. Sounds can quickly sound loud in this quiet environment. Make sure that your radio and TV are at a level that does not disturb your fellow vacationers.
- Adults responsible for minors should ensure that other guests are not disturbed by them.
- The use of facilities and equipment at the park is at the user's own risk.
- The staff is not liable for the loss, theft or damage of objects that have not been handed over to the staff as a precaution, nor for incidents, theft or damage caused by third parties, force majeure or natural disasters.
- Possible temporary interruptions of services at the park, for technical reasons or due to force majeure, do not oblige the park to pay damages or any monetary compensation whatsoever.
- In the event of overbooking, the guest will not be able to stay at the park and will be referred to the nearest campsite at the discretion of Strandpark De Zeeuwse Kust, in accordance with availability at that campsite.
- The management reserves the right to cancel the reservation by e-mail based on RECRON conditions.
- The staff has the right to Black List a guest if and when appropriate. They will then not have the possibility of spending the night and/or book at Strandpark De Zeeuwse Kust.

- The staff reserves the right to remove a guest from the park if they feel that the rules and regulations have not been observed or if relevant behaviour disturbs the peace and quiet of the park and does not serve in the interests of the park.
- Renting out your camping equipment, accommodation or making it available free of charge may only be done after consultation with reception.
- The park is not liable for the consequences of extreme weather conditions, other forms of force majeure or a possible outbreak/pandemic. A refund is not possible. You will be offered an alternative.
- Everything else not included in these rules and regulations is subject to the general legal provisions and the RECRON terms and conditions.

Strandpark De Zeeuwse Kust relies on the cooperation of its guests, on their respect for other people, nature and park facilities.